

HEALTH SERVICES MANAGEMENT B.S.

The health services management program at D'Youville develops the knowledge, skills, and abilities that students need to become a healthcare manager or to pursue further study in a graduate health professions program (e.g. Medicine, Physical Therapy, Chiropractic). The program utilizes coursework, internship, and capstone experiences to develop students' knowledge, skills, and abilities through an innovative and diverse set of major courses. Topics such as communications, professionalism, cultural competency, healthcare operations, finance, law, and policy allow students to gain practical skills for beyond the classroom. Students have the flexibility to design their non-major coursework to fit their short- and long-term interests and career goals including the ability to pursue a graduate program in a health profession.

The health services management program also serves as a pathway for students who are offered early assurance into a graduate health professions program at D'Youville, including the physical therapy program and the chiropractic program. Students who are offered early assurance should review the catalog entries for those programs for any further requirements.

Admission and internal transfers into this program has been paused for the 2023-2024 academic year.

Students must adhere to the requirements for the general education and liberal arts and science requirements in the year that they were admitted. The following are requirements for the Health Services Management major, some of which may be satisfied by courses taken as part of the general education and liberal arts and science requirements. The student must take at least one course in accounting, one course in statistics (can be taken in any department) and one course in economics (microeconomics, macroeconomics, or other with departmental approval) prior to beginning the 300-level or higher HSM major courses.

Health Services Management Degree Requirements

Code	Title	Credits
	General Education Requirements	30
	HSM Major Requirements	49
	Liberal Arts and Science Electives	30
	Free Electives	12
	Total Credits	121

Prerequisite for HSM program may be fulfilled by meeting requirements above

Code	Title	Credits
ACC	One Accounting elective	3
ANY	One Statistics elective (Can be taken from any discipline (e.g. MAT, ECO, PSY))	3
ECO	One Economics elective (Micro, Macro, or other with departmental approval)	3
	Total Credits	9

Major Requirements

Code	Title	Credits
HAPH-200	Professionalism in Health Care	1
HAPH-210	Introduction to Healthcare Systems	3
HAPH-325	Management in Healthcare	3
HAPH-306	Population Health	3
HAPH-308	Research Methods for Healthcare Managers	3
or SOS-302	Research Methods in Social Sciences	
HAPH-315	Communications in HC	3
HAPH-316	Human Resources for Healthcare Managers	3
HAPH-349	Healthcare Finance	3
HAPH-382	Managerial Epidemiology	3
HAPH-406	Health Information Management	3
HAPH-408	Health Insurance	3
HAPH-410	Health Care Policy and Law	3
HAPH-413	Quality Improvement in Healthcare	3
HAPH-415	Healthcare Operations	3
HAPH-420	Health Services Management Internship	5
HAPH-472	Health Services Management Capstone	3
HAPH-473	Health Services Management Seminar	1
	Total Credits	49

Total Curriculum: 121

Plans of Study

First Time in College Students for HSM Only

First Year		Credits
Fall		
FYE-100	Life Unpacked	2
HUM/HP-102	Cultural Studies in Healthcare (Recommended to Fulfill Liberal Arts and Science Elective)	3
GE 189/GE189L (Students Choice)		4
200 Level Theme Elective (Student Choice)		3
Economics Elective ¹		3
	Credits	15
Spring		
ENG/HIS-112	Humanities Seminar	3
PHI/RS-103	Ethics: Religious and Philosophical Perspectives	3
200 and 300 Level Theme Electives (Student Choice)		9
	Credits	15
Second Year		
Fall		
300 Level Theme Electives (Student Choice)		6
HAPH-210	Introduction to Healthcare Systems	3
ACC-211	Principles of Accounting I	3
Liberal Arts and Science Elective		3
	Credits	15
Spring		
Statistics Elective ²		3
HAPH-200	Professionalism in Health Care	1
Capstone Electives (Student Choice) ³		12
	Credits	16
Third Year		
Fall		
HAPH-306	Population Health	3
HAPH-308	Research Methods for Healthcare Managers	3
HAPH-315	Communications in HC ((Fulfills WIP Requirement))	3

HAPH-325	Management in Healthcare	3
Free Elective (Student Choice)		3
Credits		15
Spring		
HAPH-316	Human Resources for Healthcare Managers	3
HAPH-349	Healthcare Finance	3
HAPH-382	Managerial Epidemiology	3
HAPH-406	Health Information Management	3
Free Elective (Student Choice)		3
Credits		15
Fourth Year		
Fall		
HAPH-408	Health Insurance	3
HAPH-410	Health Care Policy and Law	3
HAPH-413	Quality Improvement in Healthcare	3
HAPH-415	Healthcare Operations	3
Free Elective (Student Choice)		3
Credits		15
Spring		
HAPH-420	Health Services Management Internship	5
HAPH-472	Health Services Management Capstone	3
HAPH-473	Health Services Management Seminar	1
Free Electives (Student Choice)		6
Credits		15
Total Credits		121

¹ Students may choose ECO 201, ECO 202 or any other department approved economics course to fulfill the economics prerequisite.

² Students must consult with advisor to identify a course that fulfills the statistics elective.

³ One course must be used to fulfill a WIP requirement.

First Time in College Early Assurance Physical Therapy

First Year		
Fall		Credits
FYE-100	Life Unpacked	2
HUM/HP-102	Cultural Studies in Healthcare (Recommended to Fulfill Liberal Arts and Science Elective)	3
GE 189/GE189L (Students Choice)		4
Economics Elective ¹		3
Psychology Elective ²		3
Credits		15
Spring		
ENG/HIS-112	Humanities Seminar	3
PHI/RS-103	Ethics: Religious and Philosophical Perspectives	3
MAT-125	Calculus I	4
General Education 200 Electives (Student Choice)		6
Credits		16
Second Year		
Fall		
General Education 200 Elective (Student Choice)		3
HAPH-210	Introduction to Healthcare Systems	3
ACC-211	Principles of Accounting I	3
CHE-111	Chemistry for Health Sciences	3
PHY-111	Introduction to Physics	3
PHY-111L	Introduction to Physics Lab	1
Credits		16
Spring		
Statistics Elective ³		3
HAPH-200	Professionalism in Health Care	1
CHE-112	Chemistry for Health Sciences II	2

PHY-112	Introduction to Physics	3
PHY-112L	Introduction to Physics Lab	1
General Education 300 Electives (Student Choice)		6
Credits		16
Third Year		
Fall		
HAPH-306	Population Health	3
HAPH-308	Research Method for Healthcare Managers	3
HAPH-315	Communications in HC ((Fulfills WIP Requirement))	3
HAPH-325	Management in Healthcare	3
BIO-107	Human Anatomy & Physiology I	3
BIO-107L	Human Anatomy & Physiology Laboratory	1
Credits		16
Spring		
HAPH-316	Human Resources for Healthcare Managers	3
HAPH-349	Healthcare Finance	3
HAPH-382	Managerial Epidemiology	3
HAPH-406	Health Information Management	3
BIO-108	Human Anatomy & Physiology II	3
BIO-108L	Human Anatomy & Physiology II Lab	1
Credits		16
Fourth Year		
Fall		
HAPH-408	Health Insurance	3
HAPH-410	Health Care Policy and Law	3
HAPH-413	Quality Improvement in Healthcare	3
HAPH-415	Healthcare Operations	3
Applied Human Science Elective ⁴		3
Credits		15
Spring		
HAPH-420	Health Services Management Internship	5
HAPH-472	Health Services Management Capstone ((Fulfills General Education Capstone))	3
HAPH-473	Health Services Management Seminar	1
Applied Human Science Elective ⁴		3
Free Electives (Student Choice) ⁵		3
Credits		15
Total Credits		125

¹ Students may choose ECO 201, ECO 202 or any other department approved economics course to fulfill the economics prerequisite.

² Students must choose either PSY 101 or PSY 203.

³ Students must consult with advisor to identify a course that fulfills the statistics elective.

⁴ Students must consult with advisor to identify course that fulfills the applied human science elective.

⁵ Must fulfill WIP Requirement.

First Time in College Early Assurance Chiropractic

First Year		
Fall		Credits
FYE-100	Life Unpacked	2
HUM/HP-102	Cultural Studies in Healthcare (Recommended to Fulfill Liberal Arts and Science Elective)	3
GE 189/GE189L (Students Choice)		4
Economics Elective ¹		3
Psychology Elective ²		3
Credits		15
Spring		
ENG/HIS-112	Humanities Seminar	3
PHI/RS-103	Ethics: Religious and Philosophical Perspectives	3

MAT-125	Calculus I	4
General Education 200 Electives (Student Choice)		6
Credits		16
Second Year		
Fall		
General Education 200 Elective (Student Choice)		3
HAPH-210	Introduction to Healthcare Systems	3
ACC-211	Principles of Accounting I	3
CHE-111	Chemistry for Health Sciences	3
PHY-111	Introduction to Physics	3
PHY-111L	Introduction to Physics Lab	1
Credits		16
Spring		
Statistics Elective ³		3
HAPH-200	Professionalism in Health Care	1
CHE-112	Chemistry for Health Sciences II	2
PHY-112	Introduction to Physics	3
PHY-112L	Introduction to Physics Lab	1
General Education 300 Electives (Student Choice)		6
Credits		16
Third Year		
Fall		
HAPH-306	Population Health	3
HAPH-308	Research Method for Healthcare Managers	3
HAPH-315	Communications in HC ((Fulfills WIP Requirement))	3
HAPH-325	Management in Healthcare	3
BIO-107	Human Anatomy & Physiology I	3
BIO-107L	Human Anatomy & Physiology Laboratory	1
Credits		16
Spring		
HAPH-316	Human Resources for Healthcare Managers	3
HAPH-349	Healthcare Finance	3
HAPH-382	Managerial Epidemiology	3
HAPH-406	Health Information Management	3
BIO-108	Human Anatomy & Physiology II	3
BIO-108L	Human Anatomy & Physiology II Lab	1
Credits		16
Fourth Year		
Fall		
HAPH-408	Health Insurance	3
HAPH-410	Health Care Policy and Law	3
HAPH-413	Quality Improvement in Healthcare	3
HAPH-415	Healthcare Operations	3
Life/Physical Science Elective ⁴		3
Credits		15
Spring		
HAPH-420	Health Services Management Internship	5
HAPH-472	Health Services Management Capstone ((Fulfills General Education Capstone))	3
HAPH-473	Health Services Management Seminar	1
Life/Physical Science Elective ⁴		3
Free Electives (Student Choice) ⁵		3
Credits		15
Total Credits		125

⁵ Must fulfill WIP Requirement.

First Time in College Early Assurance Occupational Therapy

First Year		
Fall		
FYE-100	Life Unpacked	2
HUM/HP-102	Cultural Studies in Healthcare (Recommended to Fulfill Liberal Arts and Science Elective)	3
GE 189/GE189L (Students Choice)		4
Economics Elective ¹		3
Psychology Elective ²		3
Credits		15
Spring		
ENG/HIS-112	Humanities Seminar	3
PHI/RS-103	Ethics: Religious and Philosophical Perspectives	3
Liberal Arts and Science Electives (Student Choice)		9
Credits		15
Second Year		
Fall		
General Education 200 Electives (Student Choice)		6
HAPH-210	Introduction to Healthcare Systems	3
ACC-211	Principles of Accounting I	3
PSY-206	Abnormal Psychology	3
Credits		15
Spring		
Statistics Elective		3
HAPH-200	Professionalism in Health Care	1
Sociology Elective ³		3
Liberal Arts and Science Electives (Student Choice) ⁴		9
Credits		16
Third Year		
Fall		
HAPH-306	Population Health	3
HAPH-308	Research Method for Healthcare Managers	3
HAPH-315	Communications in HC ((Fulfills WIP Requirement))	3
HAPH-325	Management in Healthcare	3
Free Elective (Student Choice)		3
Credits		15
Spring		
HAPH-316	Human Resources for Healthcare Managers	3
HAPH-349	Healthcare Finance	3
HAPH-382	Managerial Epidemiology	3
HAPH-406	Health Information Management	3
Free Elective (Student Choice)		3
Credits		15
Fourth Year		
Fall		
HAPH-408	Health Insurance	3
HAPH-410	Health Care Policy and Law	3
HAPH-413	Quality Improvement in Healthcare	3
HAPH-415	Healthcare Operations	3
Free Elective (Student Choice)		3
Credits		15
Spring		
HAPH-420	Health Services Management Internship	5
HAPH-472	Health Services Management Capstone	3
HAPH-473	Health Services Management Seminar	1

¹ Students may choose ECO 201, ECO 202 or any other department approved economics course to fulfill the economics prerequisite.

² Students must choose either PSY 101 or PSY 203.

³ Students must consult with advisor to identify a course that fulfills the statistics elective.

⁴ Students must consult with advisor to identify course that fulfills the life/physical science elective.

Free Electives (Student Choice)	6
Credits	15
Total Credits	121

- ¹ Students may choose ECO 201, ECO 202 or any other department approved economics course to fulfill the economics prerequisite.
- ² Students must choose either PSY 101 or PSY 203.
- ³ Students must consult with advisor to identify course that fulfills the sociology elective.
- ⁴ One course must be used to fulfill a WIP requirement.

Transfer From an AS/AA Program HSM Only

First Year		
Fall		Credits
HAPH-210	Introduction to Healthcare Systems	3
HAPH-306	Population Health ¹	3
HAPH-308	Research Method for Healthcare Managers ¹	3
HAPH-315	Communications in HC ((Fulfills WIP Requirement))	3
HAPH-325	Management in Healthcare	3
Free or Liberal Arts Elective (Student Choice) ²		3
Transfer Credits (Assumes minimum 60)		60
Credits		78
Spring		
HAPH-200	Professionalism in Health Care	1
HAPH-316	Human Resources for Healthcare Managers	3
HAPH-349	Healthcare Finance ³	3
HAPH-382	Managerial Epidemiology	3
HAPH-406	Health Information Management	3
Free or Liberal Arts Elective (Student Choice)		3
Credits		16
Second Year		
Fall		
HAPH-408	Health Insurance	3
HAPH-410	Health Care Policy and Law	3
HAPH-413	Quality Improvement in Healthcare	3
HAPH-415	Healthcare Operations	3
Free or Liberal Arts Elective (Student Choice) ²		3
Credits		15
Spring		
HAPH-420	Health Services Management Internship	5
HAPH-472	Health Services Management Capstone	3
HAPH-473	Health Services Management Seminar	1
Free or Liberal Arts Electives (Student Choice) ²		3
Credits		12
Total Credits		121

- ¹ Students must have fulfilled or must take concurrently the program statistics prerequisite.
- ² Students must consult with their advisor to identify what courses are needed to complete degree requirements.
- ³ Students must have fulfilled the program economics and accounting prerequisites prior to taking this course.

Good Academic Standing

To be in good academic standing for the HSM program, students must:

1. Maintain a cumulative GPA of 2.50.¹

- ¹ Students who are in an early assurance track for a graduate health progression program must also meet the academic standing

requirements specific to those early assurance program tracks. Please see your specific early assurance program for more detail.

Academic Probation

Students who are not in good academic standing will be placed on academic probation for their next (non-summer) semester. Students on academic probation will be limited to 13 credit hours during the semester they are on academic probation. Students will be removed from probation if they meet the requirements for good academic standing listed above. Students can remain on academic probation for two consecutive, non-summer, semesters.

Dismissal

Students will be dismissed from the HSM program if they:

1. Fail to remain in good academic standing after having been on academic probation in the HSM program during the immediate two preceding consecutive, non-summer, semesters.

Graduation Requirements

Students will be eligible for a baccalaureate degree in HSM from the HSM program if they:

1. Fulfill all college and major curriculum requirements;
2. Earn a cumulative GPA of 2.5; and
3. Earn a minimum of a C in HAPH 472 Capstone, HAPH 473 Seminar, and HAPH 420 Internship.

Appeals

To appeal a decision rendered by the School of Health Professions faculty/administration that has academic consequences, you must follow the appeal procedures which are available at www.dyc.edu/appeals (<http://www.dyc.edu/appeals/>).

Applicants must meet these criteria for entrance into the Health Services Management BS program. If you applying for early assurance to a clinical program, please refer to the requirements for that program as they may be different from the stand-alone BS program.

1. High school average of at least 80
2. Transfer students must have a minimum cumulative GPA of 2.50
3. Students must take and achieve a C or better in the program prerequisite courses of Accounting (Principles of Accounting I (ACC-211) or higher), Economics (Macroeconomics (ECO-201)/Microeconomics (ECO-202) or higher), and Statistics (Statistical Reasoning for Healthcare Professionals (MAT-120) or higher) prior to beginning upper-level major coursework (defined as a HSM 300 level course or higher).